



Hywel Dda CHC
February 2023



**We are still your Independent
“watchdog” of NHS services across
Ceredigion, Carmarthenshire and
Pembrokeshire but we will have a new
name and new responsibilities from 1
April 2023.**

**Our new responsibilities will include
social care and our new name will be:**

**“Llais”
 (“Voice”)**

LLAIS 

Eich llais ar gyfer
Iechyd a Gofal Cymdeithasol

Your voice for
Health and Social Care



We will be your independent watchdog of NHS and social care services across our three counties. Our job is to listen to patients and the public about their experiences of NHS and social care services (good or bad). We are a friendly bunch and you can get in touch with us in many different ways. Please see our contact page at the end of this newsletter.

The more information we can gather, the more “real life” experiences we can feed back to NHS and social care service managers’ so they have a much better understanding of what is working well and what is not. We are keen to hear from everyone and especially if you are already a service user or a member of a local support group, charity or third sector organisation. Very often community groups highlight specific issues/services that could be causing concern and impacting people who need to access those services.

Please help us to gather as much information as we can about YOUR experiences. If your experience relates to either NHS or social care services then we would like to hear from you!

What's happening in the Hywel Dda area?

Our local Health Board (Hywel Dda) is getting ready to begin the next phase of transforming our NHS services.

From 23 February 2023 they will be asking people on where a big new hospital should be located.

Your CHC knows that services must change to improve, but we are also clear that any change can bring risks and many people are worried.

We will be listening closely to what people are saying as a CHC and as we become the new Citizen Voice Body (Llais) in April.

The Health Board will provide various ways in which you can get in touch with them in order to ask questions, tell them all about your concerns or make any suggestions to their plans for a new hospital.

We will be listening very closely to what you have to say and we will also be ensuring that the Health Board do absolutely everything they say they will do in order to give you the chance to talk.

Your views are really important!

What's happening in my area?

Solva Surgery – Following the retirement of the GP, the practice has returned its contract and there is now uncertainty over Solva surgery's future.

YOUR CHC – understands the upset that the threat of closure on GP surgeries can have within the communities they serve. We have worked with the Health Board to develop public engagement and attended a local event to listen to what local people had to say. We will ensure that the views of the public are represented in our response to the Health Board when it comes to make its decision on the surgery's future.

Borth Surgery -The surgery recently announced that dermatology services would cease and that it was facing a difficult future regarding GP recruitment.

YOUR CHC –has asked the Health Board for clarity on how people will access dermatology services in the area and what it is doing to support the practice in securing its future within the community.

Learning Disability services -The Health Board is seeking to make changes to services that support people with learning disabilities. This will affect services in the Health Board's community team, specialist epilepsy care, the future of Ty Bryn as an assessment unit and some "continuing care" residential units in Pembrokeshire. The Health Board is also looking at developing a wellbeing and early intervention team.

YOUR CHC -will take part in engagement events will make our recommendations to the Health Board on the basis of what people have said during this period.

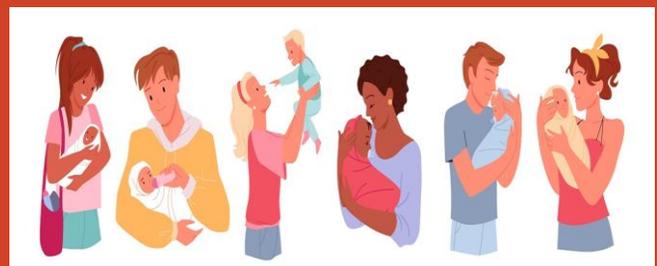
Public Consultation for site of New Hospital – The Health Board will begin a major public consultation on the site of its new hospital on coming weeks. This is an important issue which will affect many of the Health Board’s NHS services in the future.

YOUR CHC -will ensure that the public get the chance to have their say in this complex consultation and that information and materials are readable and clear. As usual, we’ll be keen to understand people’s views as the consultation progresses.

**Read our report on “Babies and births in Hywel Dda”
What you told us....**

All our reports contain details of your real experiences and are always available to read on our website. We also include the response that we receive back from the local Health Board for everyone to read. Our report on Babies and births in Hywel Dda as well as all our other reports can be found here:

www.hywelddachc.wales



Our report on “Children and Adolescent Mental Health Services (CAMHS) is available to read.

What you told us....



www.hywelddachc.wales



**Our report on Palliative Care
will be available to read
soon.**

What you told us.....



Thank you!

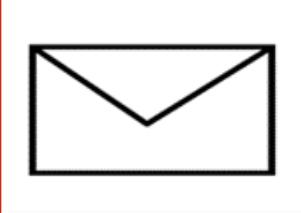
To each and every one of you who have shared your experiences with us – a very big thank you.

As we start April 2023 with a brand new name “LLAIS” and the added responsibility of social care it will be even more important for us to represent your views.

We would encourage you to tell your family and friends about us.

Help us to Help You!

How to Contact Us:

	Write to Us:	Suite 5, 1st Floor, Ty Myrddin, Old Station Road, Carmarthen, SA31 1LP
	Telephone:	01646 697610
	Email:	<u>hyweldda@waleschc.org.uk</u>
	Our Website:	<u>www.hywelddachc.wales</u>
	Twitter:	@hywelddachc
		